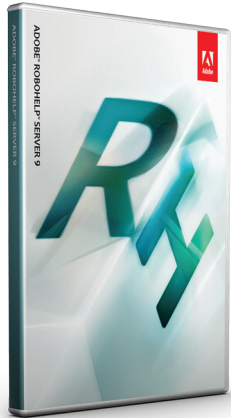


Adobe® RoboHelp® Server 9

Easily enhance, manage, and track your online help systems and knowledgebases



Adobe® RoboHelp® Server 9

To find out more about and try Adobe RoboHelp Server 9, please visit the website now at www.adobe.com/products/robohelpserver

Adobe RoboHelp Server 9 software extends the managing and tracking capabilities of Adobe RoboHelp 9 software. Automatically build multiple sections of a project and then publish as a unified online information system. Manage user rights and security, and take advantage of simplified deployment and content configuration. Track and analyze data navigation patterns and repeated search requests to optimize help content and enable powerful searches based on a wide range of variables.

Conveniently create, manage, and track content—Work on different parts of a project simultaneously and then automatically merge them together during publishing. Customize the order of topics in the index. Segregate content into public and private areas, and assign rights to individual users or groups, including view only, publish, and report. Easily deploy and configure content, and use web administrator and configuration files to manage users, areas, and projects, view reports and schedule databases, and perform searches.

Search efficiently— Search by keywords, synonyms, multiple languages, and phrases, use result ranking, and exclude or include topics. Recreate indexes during scheduled scans. Use data tracking to monitor usage patterns and search requests, and record operating system and browser data to optimize content by finding information gaps and improving heading titles.

Take advantage of broad support—Host multiple websites running on the same IP address and port number using different context names. Easily publish server-based Adobe FlashHelp® and WebHelp projects and online help systems for Microsoft .NET framework. RoboHelp Server 9 supports IPv6 addresses, Internet Information Services (IIS), Apache, Representational State Transfer (REST), a wide range of databases, and multiple languages.

Top reasons to buy Adobe RoboHelp Server 9

New and enhanced feedback reports—Work with new reports such as Page Views and Pages per Visit. Experience enhancements to Search Trends, Frequently Viewed Content, and the Reports page. Display full-page graphs with the improved user interface.

Report customization—Easily customize reports by simply selecting the columns you want to add. When you save the changes on the server, they are included when the report is regenerated.

CSV data export—Enable users to export data to CSV format, and then feed it into a charting application or use it for statistical analysis.

Automatic project merging—Work on multiple sections of a project simultaneously and then automatically merge them together at runtime. Build a project from different parts and then publish it as a unified, online information system. Choose the order you want projects to appear in the table of contents.

System requirements

- Intel® Pentium® 4
- Microsoft® Windows® XP with Service Pack 3, Windows Vista® with Service Pack 1, or Windows 7
- 512MB of RAM (1GB recommended)
- 1.7GB of available hard-disk space for installation; additional free space required during installation (cannot install on removable flash storage devices)
- DVD-ROM drive
- 1024x768 screen resolution (1280x800 recommended) with 16-bit video card

User authentication—Segregate help content into protected and public areas, and assign rights to individual users or groups, including view only, publish, or report.

Simplified deployment and configuration—Easily configure RoboHelp Server 9 to authenticate administrators and users. Web administrators can open and delete projects, manage users, areas, and projects, view reports, schedule databases, and search.

Synchronized publishing—Multiple authors can work on different parts of a project simultaneously and then publish to the same server to have users view it as a unified, online information system.

Enhanced indexing support—Search for topics and baggage files included in a project, and automatically generate an updated index during scheduled scans. The enhanced search engine provides exceptional performance for Chinese, Japanese, and Korean languages.

Enhanced search features—Take advantage of enhanced search features, including search results ranking, keyword and synonym searches, multiple language and phrase searches, exclude or show topic context, wildcard searches, and baggage file searches. Search now also includes DOCX, PPTX, and XLSX files.

Data migration from RoboHelp Server 8—Migrate projects, users, usage reports, and area information from RoboHelp Server 8 to RoboHelp Server 9 with a single click.

Enhanced Configuration Manager—Configure LDAP, search, database, and admin settings using Configuration Manager.

LDAP integration—Allow LDAP users to authenticate on RoboHelp Server 9 as well as comment on the Adobe AIR® help output integrated with RoboHelp Server 9.

Tracking and reporting—Find information gaps and optimize your content with data tracking. Locate areas where users make repeated requests for information, find out which searches are repeated and how users navigate content, and gather operating system and browser data. Then customize your content to meet user requirements and improve heading titles.

For more information

Product details:

www.adobe.com/products/robohelpserver

Upgrade details:

www.adobe.com/products/robohelpserver/upgrade



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