

## Adobe DPS Viewer – Impact of iOS5 End of Life with R28

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With R28 release in mid-September 2013, Adobe DPS is dropping support for iOS 5, which is the highest iOS version supported on iPad1. Thus, V28 apps will not run on iOS 5, and by extension, on iPad1. As a result,

- Current subscribers on iPad1 will be able to download future content on their existing Viewers only if publishers continue to create folios with a target viewer version that matches their pre-V28 viewer version that is on iPad1.
- New/existing readers using iPad1 will not be able to install/upgrade to V28 (or later) apps. However, these iPad1 readers will be able to download the last compatible version, that would be V27 or lower, if it already exists in the App Store.

As part of our steps to stop supporting iOS5 we'd like to answer common questions about how this will impact the experience for your readers.

### Questions

#### **What happens to existing readers on iPad1 who have subscriptions that entitle them to future content?**

Readers with pre-V28 Viewers on iPad1 will continue to receive your published folios provided you continue to create your folios with a target Viewer version that matches your pre-V28 Viewer. For example, let's say that your pre-V28 Viewer version is V26. After R28 is released, you build and distribute a V28 app. Your legacy iOS5 and iPad1 readers will continue to use V26. To ensure that your subscribers on iPad1 continue to receive the new folios, you should continue to author your folios with a Viewer target version of V26. These folios will download on both the V26 app on iPad1 and V28 app that is available on newer Apple devices.

#### **What happens to my existing readers when they attempt to upgrade to a V28 app on iPad1?**

When readers attempt to download the app over the air, they will receive the following message, *"The current version requires iOS 6.0 or later, but you can download the last compatible version."* This would allow readers to upgrade to the latest version of the app that is compatible with iOS 5, but not V28. When readers launch the App Store and navigate to the 'Upgrades' tab, the V28 app will not be available.

Readers will not be able to upgrade to V28-based app by manually syncing the apps on iPad1 with their iTunes Library.

### What do iOS 5 and iPad1 readers that haven't downloaded my app see?

There are two scenarios to consider.

- Older version of the app that is compatible with iOS 5 is available in the App Store. When readers attempt to download the app over the air, they will receive the following message, *"The current version requires iOS 6.0 or later, but you can download the last compatible version."*
- Older version of the app that is compatible with iOS 5 is not available in the App Store. When readers attempt to download the app over the air, they will receive the following message, *"Update Required. This app requires iOS 6."* Readers will not be able to download V28 on iPad1.

In both scenarios above, iPad 1 readers will not be able to upgrade to V28-based app by manually syncing the apps on iPad1 with their iTunes Library.

### What happens if a reader deletes their existing app from iPad1?

iPad1 readers will be able to install the latest compatible version of the app, which would be V27 or lower, from the App Store. Readers will not be able to download V28 or later from the App Store.

### R28 DPS App Builder will create V28 and V27 apps. Will the V28 app not work on iPad1?

Correct. With R28 DPS App Builder, you can create a V27 app that would continue to work on iOS 5, and thus, on iPad1. Adobe DPS will certify this V27 app on iOS 7 as well. However, this app will neither take advantage of the significant UI upgrades that Apple has made in iOS 7 nor the AirDrop feature.

### I'm currently on a V25 or V26. What is Adobe's recommendation with R28?

Adobe recommends to evaluate V27 features. If you care about V27 features for iPad1 readers, upgrade to V27 first, and then upgrade to V28. This will ensure iPad1 readers download V27, and iOS 6 or 7 readers download the V28-based app. In case you don't care about the V27 features for iPad1 Readers, then you should upgrade to V28.

### I currently don't have a DPS-based app in the App Store. What is Adobe's recommendation with R28?

If you care about acquiring readers on iOS 5/iPad1, you should build a V27-based app first, and then upgrade to a V28-based app. This will ensure iOS 5/iPad1 readers download V27-based app, and iOS 6 or 7 readers download V28-based app. If you don't care about acquiring readers on iPad1, you should build a V28-based app.