



Adobe® Captivate® 8 Voluntary Product Accessibility Template

The purpose of the Voluntary Product Accessibility Template is to assist Federal contracting officials in making preliminary assessments regarding the availability of commercial Electronic and Information Technology products and services with features that support accessibility. It is assumed that offerers will provide additional contact information to facilitate more detailed inquiries.

The first table of the Template provides a summary view of the section 508 Standards. The subsequent tables provide more detailed views of each subsection. There are three columns in each table. Column one of the Summary Table describes the subsections of subparts B and C of the Standards. The second column describes the supporting features of the product or refers you to the corresponding detailed table, "e.g., equivalent facilitation." The third column contains any additional remarks and explanations regarding the product. In the subsequent tables, the first column contains the lettered paragraphs of the subsections. The second column describes the supporting features of the product with regard to that paragraph. The third column contains any additional remarks and explanations regarding the product.

Date: 5/20/2014

Name of Product: Adobe® Captivate® 8

Contact for more Information: access@adobe.com

Guideline	Applicable	Compliance
§1194.21 - Software Applications and Operating Systems	Applicable	Supports with exceptions
§1194.22 - Web-based Intranet and Internet Information and Systems	Applicable	Supports with exceptions
§1194.23 - Telecommunications Products	Not Applicable	—
§1194.24 - Video and Multimedia Products	Applicable	Supports
§1194.25 - Self-Contained, Closed Products	Not Applicable	—
§1194.26 - Desktop and Portable Computers	Not Applicable	—
§1194.31 - Functional Performance Criteria	Applicable	Supports with exceptions
§1194.41 - Information, Documentation, Support	Applicable	Supports

Section 1194.21 Software Applications and Operating Systems - Detail

Criteria	Supporting Features	Remarks and explanations
<p>(a) When software is designed to run on a system that has a keyboard, product functions shall be executable from a keyboard where the function itself or the result of performing a function can be discerned textually.</p>	<p>Authoring: Supports with exceptions</p>	<p>Authoring: Most commands and functions in the Captivate 8 interface are keyboard accessible through the application menu or customizable shortcuts. However, there are some exceptions, including:</p> <ul style="list-style-type: none"> • It is not possible to move focus between the canvas and panels using the keyboard alone. The standard shortcut F6 to navigate between application panes opens a dialog to import audio. Shortcuts exist to open panels such as Accessibility but you must then click in the panel before being able to tab through the elements. • Some controls in dialog boxes, such as the Project Info dialog box allow you to tab between controls in the right pane and arrow between items in the left pane but lack keyboard access to move between the two panes. • The Shortcut edit field in the Properties panel traps keyboard focus. When pressing Tab, the shortcut updates to the "Tab" or "Shift Tab" key and does not let the user navigate away from the field. • The Splash screen with new and recent options lack keyboard accessibility, however, these same

Criteria	Supporting Features	Remarks and explanations
	<p>Output: Supports with exceptions</p>	<p>features can be accessed via the file menu.</p> <p>Output: Most controls such as text buttons, playback bar controls, and table of contents items and content in the Captivate 8 Player are fully operable using a keyboard alone, with some exceptions, including:</p> <ul style="list-style-type: none"> • Responding to Hotspot such as rollover captions and images is not possible using the keyboard. • Click boxes can be accessible by assigning shortcut keystrokes as these click boxes are not in the tab order. • The Play head control is not operable using a keyboard alone. • Certain quiz interactions such as hotspots are not keyboard accessible.
<p>(b) Applications shall not disrupt or disable activated features of other products that are identified as accessibility features, where those features are developed and documented according to industry standards. Applications also shall not disrupt or disable activated features of any operating system that are identified as accessibility features where the application programming interface for those accessibility features has been documented by the manufacturer of the operating system and is available to the product developer.</p>	<p>Authoring: Supports with exception</p> <p>Output: Supports</p>	<p>Captivate 8 does not disable or disrupt some activated accessibility features of the platform such as Sticky keys and Toggle keys However, the application does not follow High Contrast setting of the Operating System such as Windows High Contrast #1.</p> <p>Flash output does not follow the OS settings for high contrast, however, developers can create themes that provide high contrast options.</p>

Criteria	Supporting Features	Remarks and explanations
<p>(c) A well-defined on-screen indication of the current focus shall be provided that moves among interactive interface elements as the input focus changes. The focus shall be programmatically exposed so that Assistive Technology can track focus and focus changes.</p>	<p>Authoring: Supports with exceptions</p>	<p>Authoring: Focus is indicated both visually and programmatically on most controls in the Captivate 8 interface with some exceptions including:</p> <ul style="list-style-type: none"> • There is a clear indication of current focus for all controls in the Captivate 8 Player interface as well as for focusable elements in Player content. Focus is programmatically exposed. Some elements (such as the time settings on the Timeline and Audio Mixer) have no hover state to indicate mouse focus. • Controls in some dialog boxes such as Advanced Actions and Variables and some controls in the Slide Properties pane, do not provide sufficient focus indication, and focus is not programmatically exposed. • In addition objects in the canvas, such as Quiz Results objects, do not expose programmatic focus.

Criteria	Supporting Features	Remarks and explanations
	<p>Output: Supports with exceptions</p>	<p>Output: Author can customize the focus order of buttons via the tab order panel. The focus order of some elements such as quiz questions and the playback bar is fixed but appears in a logical order. A visual indication of focus is provided for elements.</p> <p>Use of the table of contents feature may cause the focus order of slide content to be intermixed with the table of contents even when the table of contents is hidden.</p>
<p>(d) Sufficient information about a user interface element including the identity, operation and state of the element shall be available to Assistive Technology. When an image represents a program element, the information conveyed by the image must also be available in text.</p>	<p>Authoring: Supports with exceptions</p>	<p>Authoring: Identity, role and state information is available for some controls in the Captivate 8 interface with some exceptions, including:</p> <ul style="list-style-type: none"> • Objects on the canvas do not provide sufficient information to Assistive Technology. • Objects in tree controls, such as the list view in the Library panel and the Category List in the Preferences dialog box, do not provide identity information. Some controls in the Properties panel do not have a meaningful accessible name.

Criteria	Supporting Features	Remarks and explanations
	Output: Supports with exceptions	Output: Sufficient information is available for controls in the Captivate 8 Player and presentation content with some exceptions, including: <ul style="list-style-type: none"> Information about some interactive features, such as Hotspots or Rollover Captions, is not available to Assistive Technology. Text labels are available for all controls on mouse over but not to screen readers or keyboard-only users.
(e) When bitmap images are used to identify controls, status indicators, or other programmatic elements, the meaning assigned to those images shall be consistent throughout an application's performance.	Authoring: Supports Output: Supports	Authoring: Images are used consistently in Captivate. Output: Captivate allows authors to use images consistently.
(f) Textual information shall be provided through operating system functions for displaying text. The minimum information that shall be made available is text content, text input caret location, and text attributes.	Authoring: Supports with exceptions Output: Supports	Authoring: With the exception of some text input controls in certain dialog boxes, such as Advanced Actions and Variables and in the main canvas, text information is available to Assistive Technology. Output: Input fields such as those used in text entry and quiz questions expose information to users of assistive technology such as caret location and selection information.
(g) Applications shall not override user selected contrast and color selections and other individual display attributes.	Authoring: Does not support	Authoring: Captivate 8 has limited support for Windows High Contrast mode in application menus, title bars, and some controls such as text buttons.

Criteria	Supporting Features	Remarks and explanations
	Output: Does not support	Output: The Player does not inherit user display settings.
<p>(h) When animation is displayed, the information shall be displayable in at least one non-animated presentation mode at the option of the user.</p>	Authoring: Not applicable Output: Supports	Authoring: The Captivate 8 interface does not use animation. Output: Animation is optional in Captivate 8 presentations. It is possible for authors to use one non-animated mode of presentation. The Captivate 8 Player interface does not include animation.
<p>(i) Color coding shall not be used as the only means of conveying information, indicating an action, prompting a response, or distinguishing a visual element.</p>	Authoring: Supports Output: Supports	Authoring: The Captivate 8 user interface does not use color as the only means of conveying information. Output: It is possible for authors to use other means, such as text, to convey information or indicate an action in their presentations. Color coding is not used as the only means to convey information in the Captivate 8 playback bar.
<p>(j) When a product permits a user to adjust color and contrast settings, a variety of color selections capable of producing a range of contrast levels shall be provided.</p>	Authoring: Not applicable Output: Not applicable	Authoring: Captivate 8 does not permit the user to adjust color and contrast settings. Output: It is not possible for users to adjust color and contrast settings in the Captivate 8 Player. However, the author can provide different interfaces utilizing alternate color and contrast themes.

Criteria	Supporting Features	Remarks and explanations
<p>(k) Software shall not use flashing or blinking text, objects, or other elements having a flash or blink frequency greater than 2 Hz and lower than 55 Hz.</p>	<p>Authoring: Supports</p> <p>Output: Supports</p>	<p>Authoring: The Captivate 8 user interface does not use flashing or blinking text, objects, or other elements.</p> <p>Output: Flashing is optional in Captivate 8 presentations. It is possible for authors to not use flashing in presentation.</p>
<p>(l) When electronic forms are used, the form shall allow people using Assistive Technology to access the information, field elements, and functionality required for completion and submission of the form, including all directions and cues.</p>	<p>Authoring: Supports with exceptions</p>	<p>Authoring: Most form controls within the Captivate 8 user interface are fully operable using a keyboard alone and provide sufficient information to Assistive Technology with some exceptions, including:</p> <ul style="list-style-type: none"> • Objects in tree controls, such as the list view in the Library panel and the Category List in the Preferences dialog box, do not provide sufficient information. • Some controls within the Properties panel such as the "styles, actions, and options" tab bar do not provide sufficient information such as name, role, and state. Some of these controls are not accessible with the keyboard. • Some controls in dialog boxes, such as the Preferences dialog box, are not operable using a keyboard alone.

Criteria	Supporting Features	Remarks and explanations
	Output: Supports with exceptions	Output: Controls in the Captivate 8 Player and presentation content are fully operable using Assistive Technology with some exceptions, including: <ul style="list-style-type: none"> • Responding to a Hotspot question or rollover captions/images is not possible using the keyboard.

Section 1194.22 Web-based Internet information and applications - Detail

Criteria	Supporting Features	Remarks and explanations for the HTML Output from Captivate
(a) A text equivalent for every non-text element shall be provided (e.g., via "alt", "longdesc", or in element content).	Supports	An accessible name and description can be added to images and non-text objects, inserted into a Captivate 8 presentation. While alt text from PowerPoint images does not automatically come through it can be added to the accessible slide text for a slide.
(b) Equivalent alternatives for any multimedia presentation shall be synchronized with the presentation.	Supports	Captivate 8 enables authors to create, edit and export captions along with recording audio tracks. The captions can be synchronized with the presentation and within multimedia within a presentation. Audio can be created that provides sufficient description for people who cannot see the video portion of multimedia.

Criteria	Supporting Features	Remarks and explanations for the HTML Output from Captivate
(c) Web pages shall be designed so that all information conveyed with color is also available without color, for example from context or markup.	Supports	Captivate 8 enables authors to create presentations where color is not used as the only means of conveying information.
(d) Documents shall be organized so they are readable without requiring an associated style sheet.	Supports with exceptions	The order of content appears in the order it was added to the presentation. This includes responsive presentations. Some content may appear after the playback bar in the reading order.
(e) Redundant text links shall be provided for each active region of a server-side image map.	Not applicable	Captivate 8 does not create server-side image maps.
(f) Client-side image maps shall be provided instead of server-side image maps except where the regions cannot be defined with an available geometric shape.	Not applicable	Captivate 8 does not create client-side image maps.
(g) Row and column headers shall be identified for data tables.	Not applicable	Captivate 8 presentations do not contain data tables.
(h) Markup shall be used to associate data cells and header cells for data tables that have two or more logical levels of row or column headers.	Not applicable	Captivate 8 presentations do not contain complex data tables.
(i) Frames shall be titled with text that facilitates frame identification and navigation	Not applicable	Captivate 8 does not create frames.
(j) Pages shall be designed to avoid causing the screen to flicker with a frequency greater than 2 Hz and lower than 55 Hz.	Supports	By default Captivate 8 does not create content that causes the screen to flicker at a frequency greater than 2Hz or lower than 55Hz.
(k) A text-only page, with equivalent information or functionality, shall be provided to make a web site comply with the provisions of this part, when compliance cannot be accomplished in any other way. The content of the text-only page shall be updated whenever the primary page changes.	Not applicable	Captivate 8 does not create web sites.

Criteria	Supporting Features	Remarks and explanations for the HTML Output from Captivate
(l) When pages utilize scripting languages to display content, or to create interface elements, the information provided by the script shall be identified with functional text that can be read by Assistive Technology.	Supports	Textual equivalents can be provided via the accessibility properties of controls.
(m) When a web page requires that an applet, plug-in or other application be present on the client system to interpret page content, the page must provide a link to a plug-in or applet that complies with §1194.21(a) through (l).	Supports	For Flash movies generated in Captivate 8 a plug-in detection script is included. If the Flash plug-in is not detected in the user's browser a link to download the plug-in is available
(n) When electronic forms are designed to be completed on-line, the form shall allow people using Assistive Technology to access the information, field elements, and functionality required for completion and submission of the form, including all directions and cues.	Supports with exceptions	<p>Controls in the Captivate 8 Player and presentation content are fully operable using Assistive Technology with some exceptions, including:</p> <ul style="list-style-type: none"> • In the HTML output links appear in the focus order and can be set in the tab order panel but the order cannot be set in relation to other interactive content on the slide such as the playback bar. • Click boxes are keyboard accessible via shortcut keystrokes as these items are not in the tab order by default. • Responding to a Hotspot question type is not possible using the keyboard.
(o) A method shall be provided that permits users to skip repetitive navigation links.	Not applicable	Captivate 8 does not create web sites or navigation links.

Criteria	Supporting Features	Remarks and explanations for the HTML Output from Captivate
(p) When a timed response is required, the user shall be alerted and given sufficient time to indicate more time is required.	Supports	<p>Playback controls in the Captivate 8 Player interface allow users to pause slides and move forward or backward through them.</p> <p>Authors can include time limits for responses, but this is optional.</p>

Note to 1194.22: The Board interprets paragraphs (a) through (k) of this section as consistent with the following priority 1 Checkpoints of the Web Content Accessibility Guidelines 1.0 (WCAG 1.0) (May 5 1999) published by the Web Accessibility Initiative of the World Wide Web Consortium: Paragraph (a) - 1.1, (b) - 1.4, (c) - 2.1, (d) - 6.1, (e) - 1.2, (f) - 9.1, (g) - 5.1, (h) - 5.2, (i) - 12.1, (j) - 7.1, (k) - 11.4.

Section 1194.24 Video and Multi-media Products - Detail

Criteria	Supporting Features	Remarks and explanations
a) All analog television displays 13 inches and larger, and computer equipment that includes analog television receiver or display circuitry, shall be equipped with caption decoder circuitry which appropriately receives, decodes, and displays closed captions from broadcast, cable, videotape, and DVD signals. As soon as practicable, but not later than July 1, 2002, widescreen digital television (DTV) displays measuring at least 7.8 inches vertically, DTV sets with conventional displays measuring at least 13 inches vertically, and stand-alone DTV tuners, whether or not they are marketed with display screens, and computer equipment that includes DTV receiver or display circuitry, shall be equipped with caption decoder circuitry which appropriately receives, decodes, and displays closed captions from broadcast, cable, videotape, and DVD signals.	Not applicable	Captivate 8 does not include any display hardware.
(b) Television tuners, including tuner cards for use in computers, shall be equipped with secondary audio program playback circuitry.	Not applicable	Captivate 8 does not include any television tuner hardware.
(c) All training and informational video and multimedia productions which support the agency's mission, regardless of format, that contain speech or other audio information necessary for the comprehension of the content, shall be open or closed captioned.	Supports	Captivate 8 provides a built-in method for captioning content displayed in output files.

Criteria	Supporting Features	Remarks and explanations
(d) All training and informational video and multimedia productions which support the agency's mission, regardless of format, that contain visual information necessary for the comprehension of the content, shall be audio described.	Supports	Captivate 8 presentations supports audio at multiple levels, which can be configured by author.
(e) Display or presentation of alternate text presentation or audio descriptions shall be user-selectable unless permanent.	Supports	Captions can be displayed or hidden using the Caption button in the Player interface.

Section 1194.31 Functional Performance Criteria - Detail

Criteria	Supporting Features	Remarks and explanations
(a) At least one mode of operation and information retrieval that does not require user vision shall be provided, or support for Assistive Technology used by people who are blind or visually impaired shall be provided.	<p>Authoring: Does not support</p> <p>Output: Supports with exceptions</p>	<p>Authoring: Some controls in the Captivate 8 interface are operable by users of screen readers. However, some essential functions, such as moving focus between panels, are not fully keyboard accessible. Sufficient information is not available for some elements, such as objects on the canvas and in the Properties panel.</p> <p>Output: Most elements in the Captivate 8 Player interface and content are keyboard accessible and provide sufficient information to Assistive Technology with some exceptions, including quiz types such as Hotspot, rollovers, and the table of contents.</p>

Criteria	Supporting Features	Remarks and explanations
<p>(b) At least one mode of operation and information retrieval that does not require visual acuity greater than 20/70 shall be provided in audio and enlarged print output working together or independently, or support for Assistive Technology used by people who are visually impaired shall be provided.</p>	<p>Authoring: Supports with exceptions</p> <p>Output: Supports with exceptions</p>	<p>Captivate 8 supports the use of screen magnifiers.</p> <p>However, in some cases, such as controls in some dialog boxes, focus is not exposed programmatically which means the magnified view will not track when the user navigates via the keyboard.</p> <p>The contrast and use of color in presentations is largely up the author, however, the interface does not support high contrast settings of the OS. The content can be zoomed in via browser zoom functionality.</p>
<p>(c) At least one mode of operation and information retrieval that does not require user hearing shall be provided, or support for Assistive Technology used by people who are deaf or hard of hearing shall be provided</p>	<p>Authoring: Supports</p> <p>Output: Supports</p>	<p>Authoring: The Captivate 8 user interface does not require user hearing.</p> <p>Output: Captivate 8 supports captioning in presentations.</p>
<p>(d) Where audio information is important for the use of a product, at least one mode of operation and information retrieval shall be provided in an enhanced auditory fashion, or support for assistive hearing devices shall be provided.</p>	<p>Authoring: Supports</p> <p>Output: Supports</p>	<p>Authoring: The Captivate 8 user interface does not require user hearing.</p> <p>Output: Captivate 8 supports captioning in presentations.</p>
<p>(e) At least one mode of operation and information retrieval that does not require user speech shall be provided, or support for Assistive Technology used by people with disabilities shall be provided.</p>	<p>Authoring: Supports</p> <p>Output: Supports</p>	<p>Authoring: Captivate 8 interface does not require user speech.</p> <p>Output: Captivate 8 output does not require user speech.</p>

Criteria	Supporting Features	Remarks and explanations
<p>(f) At least one mode of operation and information retrieval that does not require fine motor control or simultaneous actions and that is operable with limited reach and strength shall be provided.</p>	<p>Authoring: Supports with Exceptions</p> <p>Output: Supports</p>	<p>Authoring: Many controls in the Captivate 8 interface are operable by users with mobility impairment via keyboard commands such as the tab key and keyboard shortcuts.</p> <p>However, some essential functions, such as moving focus between panels, are not fully keyboard accessible.</p> <p>Certain controls in Captivate 8 are difficult to reach using a keyboard alone.</p> <p>Output: Hotspot questions and rollovers may require fine motor control but they an optional aspects of presentations.</p>

Section 1194.41 Information, Documentation, and Support - Detail

Criteria	Supporting Features	Remarks and explanations
<p>(a) Product support documentation provided to end-users shall be made available in alternate formats upon request, at no additional charge.</p>	<p>Supports</p>	<p>Adobe provides electronic versions of all product support documentation.</p>
<p>(b) End-users shall have access to a description of the accessibility and compatibility features of products in alternate formats or alternate methods upon request, at no additional charge.</p>	<p>Supports</p>	<p>Adobe provides information on accessibility features in the documentation. Electronic versions of all product support documentation are provided.</p>
<p>(c) Support services for products shall accommodate the communication needs of end-users with disabilities.</p>	<p>Supports</p>	<p>Product support for Adobe products is available in a variety of formats and from a number of online sources available from Adobe.</p>